

THE EMALY RIOJAS AGENCY REMARKABLE EXPERIENCE

WE VALUE YOUR FEEDBACK! When it comes to providing quality service, we don't pass the buck. Every associate is responsible for delivering the best experience possible to our customers. Your satisfaction is very important to us.

PLEASE LET US KNOW HOW WE ARE DOING BY COMPLETING THIS REMARKABLE EXPERIENCE REPORT CARD!

Name: Email:

ERSF Team Member Who Helped You Today:

SERVICE REPORT CARD

- 1. How did you discover Emaly Riojas State Farm Agency? Referred by Friend Internet Other
- 2. Would you like access to your policies online? Yes No
- 3. Have you met our account managers? Yes No
- 4. Did we greet and help you in a friendly manner? Yes No
- 5. Did we present a professional image? Yes No
- 6. Did we thank you for your business? Yes No
- 7. Would you be willing to share your experience in a review? Yes No
- 8. Final Grade on Today's Overall Service w/ERSF: WOW! A B C D E F

[A = Superior | F = Inferior]

THE GREATEST COMPLIMENT YOU CAN GIVE US IS THE REFERRAL OF YOUR FRIENDS AND FAMILY! AS A THANK YOU FOR YOUR FEEDBACK AND REFERRALS, ERSF WILL GIVE YOU A GIFT TODAY!

	Name	Phone	Relationship
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Privacy Notice: Your feedback helps us improve our service. Referral contact information will only be used to introduce ourselves and will not be shared with third parties. We respect everyone's privacy. The gift is provided as a thank-you for completing this feedback form and sharing referrals, and is not contingent on leaving a public review. By submitting this form, you consent to us contacting the individuals you've referred for the purpose of offering our insurance services.